

Safety Culture Assessment and Development



SCA Overview

Basic to in-depth assessment used to:

- ➤ Evaluate employees' attitudes and behaviors relevant to safety practices and beliefs, rather than simply analyze company statistics
- Determines the current safety culture within the organization



SCA Overview

SCA Purpose and Goals:

entifies strengths

entifies opportunities

entifies gaps between reality nd organizational goals Enabling us to provide a customized strategy for the overall improvement of safety



SCA Approach





SCA Approach

The comprehensive SCA includes both qualitative and quantitative methodology options including:

- Documents / Reports Review (included in SCA Basic Package)
- Company-wide Questionnaire (included in SCA Basic Package)
- ½ day SCA Leadership Workshop (included in SCA Basic Package)
- Face-to-Face Interviews (value-add option)
- Focus Group (value-add option)
- 2 day Organizational Leadership Summit (value-add option)



SCA Basic Package

Documents / Reports Review

- Company-wide Questionnaire
- SCA Report outlining key findings and recommendations

½ day SCA Leadership Workshop



Face-to-face interviews

- Focus groups
- Multifaceted Report
- Organizational Leadership Summit



Face-to-face interviews

- Clarifies questionnaire findings and further improves research validity
- Face-to-face interviews are conducted onsite with a representative sample of the organizations' employees, managers and supervisors

This value-add option includes:

- 13 one-hour interviews; conducted at one location over 2 consecutive days with 2 managers, 3 supervisors, 8 employees
- Ideal for clients with multiple sites, specific areas of concern, performance variables



Focus groups

 Interactive forum that guides participants through a series of questions and confidential discussions designed to clarify research results and identify potential root cause factors

This value-add option includes:

 1 day facilitated workshop with a group of leaders, supervisors and employees on topics and viewpoints relevant to the organizations' safety culture



Multifaceted Report

- Deeper level of comparative analysis
- > Specific differences between basic SCA package report are:
 - Areas of improvement identified along with recommendations and a detailed plan for each
 - Specific areas of concern amongst management / supervisors, potential training topics requiring attention, at-risk behaviors identified through interviews and/or focus groups
 - Information and examples to identify best practices, actual real-world root cause factors and detailed recommendations and plans to close gaps



Organizational Leadership Summit

 Recommended for organizations seeking change management, leadership development, and/or strategic planning services

> This 1-day value-add option may include the following topics:

- Success indicators used to assess progress
- Level and direction of cultural change necessary to achieve success
- How the findings of the report are translated into practice to achieve a safe work culture
- How they will reduce at-risk behaviors to achieve injury prevention and financial benefits
- How people are educated, organized, managed, motivated and rewarded
- What leaders must focus on and the examples they need to set to realize expected improvements



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